

# Privacy Policy for Me~Own Express

**Effective Date:** June 03, 2025

Me~Own Express "we" respects your privacy and is committed to protecting your personal data. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our courier, delivery and transport services.

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## 1. Information We Collect

We may collect the following types of information:

### a. Personal Information

- Name
- Address (pickup and delivery)
- Email address
- Phone number
- Payment details (processed securely via third-party providers)
- Identification documents (for secure deliveries)
- TRN

### b. Service Information

- Package contents (description, if provided)
  - Delivery instructions
  - Tracking and delivery history
  - Signature on delivery
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## 2. How We Use Your Information

We use your data to:

- Provide and manage courier services
  - Schedule pickups and deliveries
  - Communicate with you about orders
  - Process payments and send invoices
  - Ensure safety and legal compliance
  - Improve our services and user experience
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### 3. Sharing Your Information

We may share your data with:

- **Delivery personnel and logistics partners** (to fulfill your order)
- **Payment processors** (to handle transactions securely)
- **IT and customer service providers** (for operational support)
- **Authorities** if required by law or for fraud prevention

We do **not** sell or rent your personal data to third parties for marketing.

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### 4. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, and resolve disputes.

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### 5. Security of Your Data

We implement appropriate technical and organizational measures to protect your data from unauthorized access, disclosure, or misuse.

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### 6. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access the data we hold about you
- Request correction or deletion
- Object to or restrict data processing
- Withdraw consent at any time

To exercise your rights, please contact us at: 876-822-7986